Dear IoT large-scale pilots and co-CSA,

As your coordination and support action on user-engagement, U4IoT, we would like to tell you about the recent developments that we hope will help you in your piloting activities.

First of all, our new website has been designed to help you navigate our current and upcoming services and tools which aim to support active engagement of end-users as part of the large-scale pilots' design, deployment and assessment. Take a look at the website at **www.u4iot.eu** and send us your comments via the contact form.

One of the first outcomes of our project has been the development of an end-user engagement toolkit which comprises over 40 different user-engagement and co-creation methods and tools. It includes links to sources with actionable materials as well as how-to instructions, templates and reference websites. The toolkit has been designed to address different focus areas identified through studying and communicating with the IoT large-scale pilots. Take a look at the toolkit (**http://www.u4iot.eu/end-user-engagement-toolkit**) and send us your comments using the online contact form or directly to **katariina.malmberg@enoll.org**.

We hope you're able to make the most of our support services and we'd also like to ask you to let your project partners know about our new services.

If you have any questions or comments, please don't hesitate to contact us at:
contact@u4iot.eu

Remember to check also our recently updated **website** and **end-user engagement toolkit**, all feedback is very welcome!

Best regards,
your U4IoT Team.