



## Dear IoT Large-Scale Pilot Program Colleagues,

To keep you informed about the growing U4IoT output, we have started to send out regular U4IoT newsletters. We hope you have had a chance to have a look at our tools and services aimed at supporting all the IoT-LSP projects in their user-engagement activities.

We currently have the following new online support services available online:

- **Interactive Flow-Diagram ([u4iot.eu/interactive-flow-diagram](http://u4iot.eu/interactive-flow-diagram))**: Depending on the objectives of a project and its stage of development, different approaches to end-user engagement can be chosen. Unfortunately, it's not always evident which is the most appropriate. The Interactive Flow-Diagram on the U4IoT website can assist you in navigating between the various tools and support services offered by U4IoT.
- **e-Course on the organisation and preparation of Co-Creative Workshops ([u4iot.eu/e-course1](http://u4iot.eu/e-course1))**: This first e-Course out of a total of six provides information on the organisation and preparation of Co-Creative Workshops. The preparation of a Co-Creative Workshop can be quite overwhelming; this e-Course therefore provides a couple of lessons with information on supporting workshop organisers and facilitators to overcome well known hurdles in the process.
- **Expert Pool & FAQ ([u4iot.eu/expert-pool](http://u4iot.eu/expert-pool))**: The Expert Pool provides an overview of the experts within U4IoT. The Large-Scale Pilot (LSP) projects can utilise the list of experts to contact them directly for questions or advice and coaching on end-user engagement within their projects.

**Coming soon:** A set of smartphone applications for iOS and Android will make it possible to generate crowdsourcing data for your project. Keep checking our website for details.

U4IoT organises face-to-face training sessions and workshops for the LSPs, of which MONICA, SynchroniCity, and ACTIVAGE, have already made use. The next event, aimed at all LSPs, will take place in Geneva and Carouge, Switzerland from the 22<sup>nd</sup> to the 25<sup>th</sup> May 2018. Save the dates in your calendars – more information will follow shortly. Or let us know if we can organise an event for you.

**Spread the word:** In order to reach all the potentially interested project partners, we would like to ask you to provide us with contacts to the relevant consortium members from your project. This would mean, for example, people working in the use cases/reference zones/trial sites and partners having person months in any user engagement-related activities. Please send a list of subscribers from your project (with name and email address) to [contact@u4iot.eu](mailto:contact@u4iot.eu).

Remember to check out our recently updated [website](#) and [end-user engagement toolkit](#) and don't hesitate to contact us with any questions or comments – all feedback on our support services is highly appreciated!

Best regards,  
your U4IoT Team.

