



Dear IoT large-scale pilot programme colleagues,

Dear IoT Large-Scale Pilot Program Colleagues,

We are contacting you to let you know about recent news from your friendly neighborhood support action, **U4IoT**.

First of all, as mentioned in our previous newsletter, U4IoT is organising co-creation training and workshops in Geneva and Carouge on the 22nd-25th May 2018. These workshops are aimed at teams and individuals working with users in IoT projects (the final two days focus on Smart Cities but remain instructive for co-creation methodologies for IoT in general) and would be an ideal opportunity to engage with others involved in similar projects and develop your co-creation skills. The full program and registration link are available here. Please share this information with your project partners interested in co-creation training.

After the Carouge workshop, we will continue our series of workshops at IoT week in Bilbao. You can find more information about our two sessions on the IoT week website:

- IoT Adoption Barriers which, why and how?
- End-user Engagement tools and methods for IoT projects

In addition to this offline training, we are continuously updating our **online support services** on the U4IoT website. Please have a look and share your feedback with us via the website form or directly via email: **contact@u4iot.eu**.

For example, this month sees the release of the second e-course on the U4IoT crowdsourcing smartphone application. Find it here on the U4IoT website. This coincides with the tools themselves and links to download them can be found on the U4IoT tools page. The tools are free to download and available on Android and iOS.

The application gives you a platform for getting feedback from a broad range of people who may come from all kinds of backgrounds, education, and location. It will help you build an online community, garner ideas from all over the world, and even collect sensor and location data from end-users' smartphones - all compliant with the new GDPR, naturally. It also gives you the ability to send user feedback surveys to a wide range of people. The surveys work both inside the application and via a web browser so we've tried to make them as accessible as possible.

Spread the word: In order to reach all potentially interested project partners, we would like to ask the project coordinators to provide us with contact details for the relevant consortium members from each IoT-LSP project. This would mean, for example, people working with use cases/reference zones/trial sites and partners with person-months in any user-engagement-related activities. Please send the names and email addresses of relevant contacts to **contact@u4iot.eu**.

We look forward to seeing you at the upcoming events in Carouge and Bilbao. In the meantime, if you have any questions regarding our support services or end-user engagement in general, don't hesitate to contact us! You can also catch up with news from all the LSPs and CSAs via the **European IoT**Pilots news site, updated by U4IoT regularly.

Best regards, your U4IoT Team.

